



Bharat Heavy Electricals Limited
Piping Centre, Chennai

8mbps 1:1 point to point connectivity

Terms and Conditions

The vendor should accept and adhere all the below mentioned terms and conditions.

1. The contract is for two years from the link commissioning date accepted and certified by BHEL Executive.
2. The 8 mbps 1:1 point to point connectivity should be been A and B ends mentioned below,

A End : Bharat Heavy Electricals Ltd.

Piping Centre,

No.80/93,

G.N.Road, T.Nagar,

Chennai – 600017

B End : BHEL R&D Gateway

IIT Madras Research Park

Taramanai, Chennai - 600113

3. A technical staff should be nominated by the service provider in order to discuss about the installation and configurations for smooth operations.
4. All equipments required for this connectivity should be supplied and maintained by service provider at both A and B ends.
5. No extra cost will be paid for installation, configuration, commissioning and testing of this 8mbps 1:1 point to point link.
6. All configurations relevant to IPv6 addresses should be done by the service provider as per BHELs requirement in their equipments used for connectivity.
7. The Leased Line connectivity should be terminated at both BHEL locations A and B ends through Fibre Optic connection only and end hand out should be in Ethernet mode.

M. THANGARAJ. M.I.E., M.B.A., M.S.

Manager / Purchase

Pipes, Electrodes Transport Bills

ICT Products & AMC

BHEL / Piping Centre

T. Nagar, Chennai - 600 017

8. 24/7 Network Operating Center (NOC) Support & Monitoring should be provided by the service provider as managed client.
9. Bandwidth should be made available on all days including holidays (24/7 365 days).
10. Periodical maintenance of all the components related to the connectivity need to be done and a report has to be submitted along with the quarterly bill.
11. The payment shall be made quarterly after satisfaction of service and the invoices shall be submitted in time at the end of every quarter.
12. After the end of contract, ISP shall extend the contract as per BHEL request and payment shall be made on PRORATA basis as per existing PO value and terms & conditions until new contract been established by BHEL.
13. If required by BHEL, the contract shall be closed prior to actual end date of contract. The vendor should agree for prior closure and provide formal closure acknowledgement to BHEL.
14. Vendor should ensure 98% uptime for this connectivity. Below which deduction will be done from quarterly charges. Deduction will be calculated based on below formula.

$$\text{Deduction} = A \times D \times F$$

Where,

A = Total quarterly charge/ Number of days in a quarterly bill period (Ex : 91 or 92)

D = Downtime in days

F = Deduction Factor

Downtime (D)	Deduction Factor (F)
1-2 days	1
2 days onwards	2



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Bharat Heavy Electricals Limited
Piping Centre, Chennai

8mbps 1:1 point to point connectivity between
BHEL Piping Centre and BHEL HPBP, Tiruchirapalli

Terms and Conditions

The vendor shall accept and adhere all the below mentioned terms and conditions.

1. The contract is for two years from the date of commissioning of the link, accepted and certified by BHEL executive.

2. The 8 mbps 1:1 point to point connectivity should be between A and B ends mentioned below,

A End : Bharat Heavy Electricals Ltd.

Piping Centre,

No.80/93,

G.N.Road, T.Nagar,

Chennai – 600017

B End : Informatics Centre,

High Pressure Boiler Plant,

Bharat Heavy Electricals Ltd.,

Tiruchirapalli – 620014

3. A dedicated technical staff should be nominated by the service provider in order to discuss about the installation and configurations for smooth operations.

4. All equipments required for this connectivity should be supplied and maintained by service provider at both A and B ends.

5. No extra cost will be paid for installation, configuration, commissioning and testing of this 8mbps 1:1 point to point link.

6. All configurations relevant to IPv6 addresses should be done by service provider as per BHELs requirement in their equipments used for connectivity.

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IT, Production & Admin

Encl. / Piping Centre

T. Nagar, Chennai - 600017

7. The Leased Line connectivity should be terminated at both BHEL locations A and B ends through Fiber Optic connection only and end hand out should be in Ethernet medium.
8. 24/7 Network Operating Center (NOC) support & monitoring should be provided by the service provider as managed client.
9. Bandwidth should be made available on all days including holidays (24/7 365 days).
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 ICT Products & AMC
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 T. Nagar, Chennai - 600 017



Bharat Heavy Electricals Limited
Piping Centre, Chennai

8mbps 1:1 point to point connectivity between
BHEL Piping Centre and Engineering Office Complex (EOC)

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2. The 8 mbps 1:1 point to point connectivity should be between A and B ends mentioned below,

A End : Bharat Heavy Electricals Ltd.

Piping Centre,

No.80/93,

G.N.Road, T.Nagar,

Chennai – 600017

B End : BHEL EOC (Engineering Office Complex),

Shree Park,

4th Floor, No: 578,

Anna Salai, Teynampet,

Chennai-600006

3. A dedicated technical staff should be nominated by the service provider in order to discuss about the installation and configurations for smooth operations.
4. All equipments required for this connectivity should be supplied and maintained by service provider at both A and B ends.
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