



**Purchase of Trend Micro Antivirus Software for BHEL- units in Delhi/NCR regions**

Ref No. : PE-LPE/125

Date: 16-09-2013

**CORRIGENDA/ADDENDA - 01**

TENDER ENQUIRY NO. : PE-LPE/125, DATED 07-09-2013

Sub: - Part of Scope & Technical specification and Technical PQR. (Rev 01)

**Technical Specification**

**1. Location wise Requirement:**

S. No.	Location	Address	Existing Licenses of Trend Micro Neat Suite	Current Requirement of Enterprise Security Suite
1	Corporate office	BHEL House, Siri Fort, New Delhi - 110049	589	683
2	PSHQ/SSBG/PSTS	Kribhco Bhawan, Sector 1, Noida-201301. Uttar Pradesh	289	294
3	HRDI	Plot no. 25, Sector 16 A, Noida-201301. Uttar Pradesh	50	97
4	ARP	BHEL House, Siri Fort, New Delhi - 110049	24	45
5	PMG	Vasant Kunj, New Delhi	168	125
6	PS marketing	BHEL House, Siri Fort, New Delhi - 110049	159	235
7	IS/IO/TBG/ROD	Lodhi road, New Delhi -110003	525	600
8	PEM	Plot no. 25, Sector 16 A, Noida- 201301. Uttar Pradesh	1001	1001

**Note:**

- Existing Licenses of Trend Micro Neat Suite at all the above locations except at PEM have expired on 30<sup>th</sup> July, 2013
- Existing Licenses of Trend Micro Neat Suite at PEM location will expire on 21st September, 2013

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**2. Scope:**

The scope **also** includes - Weekly visit of the partner for support, maintenance and troubleshooting in all the units mentioned in the table below:

<b>S. No.</b>	<b>Units</b>
1	Corporate office
2	PSHQ/SSBG/PSTS
3	HRDI
4	ARP
5	PMG
6	PS marketing
7	IS/IO/TBG/ROD
8	PEM

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**TECHNICAL PQR (Rev 01)**

**Bidder should fulfil the following qualification criteria. Bids from any bidder not meeting these qualification criteria shall not be considered for evaluation.**

1. The bidder should be an OEM of Trend Micro Enterprise Security Suite comprising of Endpoint/Antivirus/client security, e-mail anti-spam security, web content security Software, etc.

Or

The bidder should be a Subsidiary/Authorized dealer/Channel Partner of the OEM as above as on the date of opening of Techno-commercial proposal and continue to be so as on the date of placement of order. The bidder should be duly authorized by the OEM to quote for this tender.

2. The bidder should have at least one implementation / technical support office in Delhi / NCR. Bidder needs to submit proof for the same.
3. The bidder should have an web-enabled, online (computerised) Helpdesk system, wherein customers can directly log/e-mail and monitor status of complaints. Bidder needs to submit details of the same.
4. During the past 7 years, at least **one** purchase order of customer is to be enclosed, along with the full address, telephone numbers and fax numbers of the customer (including contact point for verification) where at least 80% Antivirus licenses of total required quantity have been implemented by the bidder.

Or

At least **two** purchase orders of customers where at least 50% Antivirus licenses of total required quantity have been implemented by the bidder.

Or

At least **three** purchase orders of customers where at least 40% Antivirus licenses of total required quantity have been implemented by the bidder.

Also, the bidder should furnish the list of reputed organizations where similar work has been carried out or is in progress in last 3 years.

With Regards  
For & on behalf of BHEL

  
Manoj Kumar  
Dy. Manager - IT