



Bharat Heavy Electricals Limited

(A Govt. Of India Undertaking)

Power Sector, Eastern Region

BHEL BHAWAN, PLOT NO. DJ-9/1 , SECOTR II , SALT LAKE CITY , KOLKATA
,WEST BENGAL, INDIA

Phone : 033-23216130-31,033-23216130 FAX : 033-23211960

Sub	TENDER CHANGE NOTICE – TCN 04 DATED 27/09/2012
Job	Rate contract for fixing secondary service provider to setup MPLS Wide Area Network (WAN) across entire BHEL locations
Ref	Tender no. PSER:PUR:MSX:218(II):076 Date: 22/08/2012 along with Tender Change Notices : TCN-01 dtd. 05/09/2012, TCN-02 dtd. 17/09/2012 & TCN-03 dtd. 21/09/2012

A. FOLLOWING POINTS OF THE AFORESAID TENDER MAY BE NOTED AS STATED BELOW :

To be added as Pt. 4.1.4 in Technical Section of Vol 1F (Page 18)

4.1.4 Hardware failure at HUB locations:

Any hardware failure at HUB locations should be rectified within 24 hours of complaint registration/reporting, failing which, the Service Provider shall be subjected to pay penalty as per the following table:

Equipment	HUB Location	Penalty deductible
Uplink L2 Switches	Hyderabad	@0.5% of the quarterly MPLS link charges for that location, per week per device, after the stipulated 24hrs period.
Access Switches	Hyderabad	@0.5% of the quarterly MPLS link charges for that location, per week per device, after the stipulated 24hrs period.
Uplink L3 Switches (Distr)	Hyderabad	If one of the equipment is down, penalty levied on the Service Provider will be @0.5% of the quarterly MPLS link charges for that link, per week per device, after the stipulated 24hrs period. However, if these devices are down in pair, the link (MPLS) shall be considered as down till the period the fault is rectified. The SLA, in this case, will conform to SLA clause (Clause 4 & 5 of RFP) specified for Class-A locations.

Core Switches	Noida	If one of the equipment is down, penalty levied on the Service Provider will be @0.5% of the quarterly MPLS link charges for that link, per week per device, after the stipulated 24hrs period. However, if these devices are down in pair, the link (MPLS) shall be considered as down till the period the fault is rectified. The SLA, in this case, will conform to SLA clause (Clause 4 & 5 of RFP) specified for Class-A locations.
Forward Proxy and URL Filtering Appliance	Noida & Hyderabad	If one of the equipment is down, penalty levied on the Service Provider will be @0.5% of the quarterly Internet link charges for that link, per week per device, after the stipulated 24hrs period. However, if these devices are down in pair, the link (Internet) shall be considered as down till the period the fault is rectified. The SLA, in this case, will conform to SLA clause (Clause 4 & 5 of RFP) specified for Class-A locations.
Server Load Balancer	Hyderabad	@0.5% of the quarterly MPLS link charges for that location, per week per device, after the stipulated 24hrs period.
DNS Server	Hyderabad	@0.5% of the quarterly MPLS link charges for that location, per week per device, after the stipulated 24hrs period.
Firewall (with IPS)	Noida & Hyderabad	If one of the equipment is down, penalty levied on the Service Provider will be @0.5% of the quarterly Internet link charges for that link, per week per device, after the stipulated 24hrs period. However, if these devices are down in pair, the link (Internet) shall be considered as down till the period the fault is rectified. The SLA, in this case, will conform to SLA clause (Clause 4 & 5 of RFP) specified for Class-A locations.
VPN Appliance (SSL &IPSec)	Noida	@0.5% of the quarterly Internet link charges for that location, per week per device, after the stipulated 24hrs period.

B. Instead of 150 , total no. of locations will be read as :

- Total 130 links (109 known MPLS links, 19 unknown future links & 2 internet links). However total no. of locations in Phase I remains unchanged as was given in Annexure III of Vol-1F .
- **Revised list of locations (Annexure II of Vol 1F) enclosed.**

C. REVISED PRICE BID FORMAT ENCLOSED (Revised Vol-III).

D. DUE DATE OF SUBMISSION OF OFFER AGAINST THE SUBJECT TENDER IS EXTENDED UP TO 10/10/2012 (15:00 HRS.). TECHNO-COMMERCIAL BID SHALL BE OPENED ON 11/10/2012 AT 11.30 HOURS.

SR. MANAGER/PURCHASE

FORMAT FOR NO DEVIATION CERTIFICATE
(To be submitted in the bidder's letter head)

BHARAT HEAVY ELECTRICALS LIMITED,
Power Sector - Eastern Region,
Plot no 9/1, DJ Block, Sector – II, Salt Lake City,
Kolkata – 700 091

Sub	No Deviation Certificate.	
Job	Rate contract for fixing secondary service provider to setup MPLS Wide Area Network (WAN) across entire BHEL locations	
Ref	1.0	Tender no : PSER:PUR: MSX:218(II) :076 Dtd: 22/08/2012 along with Tender Change Notices : TCN-01 dtd. 05/09/2012, TCN-02 dtd. 17/09/2012 , TCN-03 dtd. 21/09/2012 & TCN-04 dtd. 27/09/2012
	2.0	All other pertinent issues till date

Dear Sirs,

With reference to above, this is to confirm that as per tender conditions, we have visited site before submission of our offer and noted the job content & site conditions etc. We also confirm that we have not changed/ modified the tender documents as appeared in the website/ issued by you and in case of such observance at any stage, it shall be treated as null and void.

We hereby confirm that we have not taken any deviation from tender clauses together with other references as enumerated in the above referred NIT. We hereby confirm our unqualified acceptance to all terms & conditions, unqualified compliance to technical specification, integrity pact (if applicable) and acceptance to reverse auctioning process.

In the event of observance of any deviation in any part of our offer at a later date whether implicit or explicit, the deviations shall stand null & void.

We confirm to have submitted offer in accordance with tender instructions and as per aforesaid references.

Thanking you,

Yours faithfully,

(Signature, date & seal of authorised
representative of the contractor)