



# भारत हेवी इलेक्ट्रिकल्स लिमिटेड

(भारत सरकार का उपक्रम)

## BHARAT HEAVY ELECTRICALS LIMITED

(A Govt. of India Undertaking)

विद्युत मशिन सुधार संयंत्र  
प्लॉट नं.डी-1, क्रॉस रोड 'सी',  
एम.आय.डी.सी., अंधेरी (पूर्व),  
मुंबई - 400 093

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Electrical Machines Repair Plant,  
Plot No.D-1, Cross Road 'C',  
M.I.D.C., Andheri (East),  
Mumbai - 400 093

### NOTICE INVITING TENDER

Ref.: BHEL/EMRP/IT/15-16/ANTIVIRUS

Dated: 29/06/2015

M/s.

#### Subject: Tender for procurement of Anti-Virus Solution

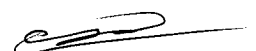
Sealed tender are invited in 'Two Bid Systems' for procurement of ant virus protection for Desktops, Laptops and servers of all the attacks originating from place inside and outside of the network. The period of user will be three years of license and onsite/online support as per technical requirements attached. The scope of work and other terms and conditions are detailed below:

#### 1. Technical Terms & conditions: As per Scope of Work mentioned below:

- 1.1 The Antivirus solution should provide enhanced antivirus protection for desktops, laptops & services of all the attacks originating from places inside and outside of the network. Solution should be able to Detect and block viruses, threats, worms, trojan horses, spyware, Adware, Rootkit or any other malicious programming code in real time with appropriate warning messages.
- 1.2 The Antivirus solution must automatically scan external devices (Floppy disks, Compact disks, USB devices and Network shares in real-time when accessed) as soon as they are attached to PC, Server, Laptop etc.
- 1.3 Anti-Virus Software must have the capability to clean, Quarantine or delete Viruses and should be able to detect new classes of viruses by normal virus definition update mechanisms.
- 1.4 The Antivirus solution must can compressed file formats like ZIP, ARJ, GZIP, BZ2, JAR, RAR, LHZ, TAR Microsoft compressed tile etc.
- 1.5 The Antivirus solution should have a Centralized Management Console/Adminine Console to manage the anti-virus programs on the network from a single web-based console and deploy update mechanisms , policy to each systems node, scheduling scan jobs, real-time scan setting, signature distribution, alerting and analysis etc. Admin Console should be able to automatically receive the update patch of latest virus definitions and deploy to the clients/endpoints.

Regd.Office: BHEL House, Siri Fort, New Delhi - 110 049

- 1.6 Antivirus solution should be able to generate the information reports such as Antivirus coverage, Virus definition update, virus infection detection and action performed etc.
- 1.7 Antivirus solution should be capable of pushing client installation and updates from a centralized location and it should also support manual installation or uninstallation and update of client.
- 1.8 Antivirus should provide centralized event logging to locate and cure virus problems.
- 1.9 Administrator should be able to initiate virus sweeps remotely in case of an outbreak.
- 1.10 Administrator should have flexibility to schedule scan and update at the endpoints from central server.
- 1.11 Administrator must be able to distribute new and update anti-virus software, virus definitions and policies automatically to clients and servers from a central location.
- 1.12 Solution should provide web based security which should analyse site address and block access to dangerous sites & scan the object downloaded over HTTP. The solution should protect the endpoint from network based attacks.
- 1.13 Solution should provide Mail antivirus features which:
  - 1.13.1 Should protect from the threats that e-mail message may contain & Messages should be intercepted at the protocol level and by embedding into the most popular mail clients.
  - 1.13.2 Should provide scanning capabilities for POP3, SMTP, NNTP & IMAP mail traffic, protecting email communications from one of the most common channels of malware attack.
  - 1.13.3 Should additionally have Microsoft Office Outlook plug-in
- 1.14 The Firewall module should have feature to allow or block certain network traffic, based on port-number / protocol and based on network address, should monitor the traffic from the applications installed on that endpoint. Specific rules can be created to block certain application's network traffic.
- 1.15 The endpoint solution have a feature to detect network attacks originating from a computer, and then block the traffic from that computer.
- 1.16 Solution should provide Applicable control to regulate the activities of the running programs, namely, access to the file system and registry as well as interaction with other programs with the ability to Allow or Block based on administrator applied policies.
- 1.17 Vendor or their Distributor should depute their qualified engineers for complete installation / deployment and necessary training onsite. Online as well as onsite support to be provided on need basis till licence expires.
- 1.18 The Antivirus Solution should be compatible with following configuration as per attached Annexure I of technical configurations of PC/ Laptop/Server.



**2. Evaluation Criteria :**

- 2.1 Price evaluation shall be on the basis of total landed cost for three years use on for one person.  
2.2 The party should have thorough knowledge of system management.


**Note: Mumbai based vendors will be preferred due to logistics reason.**

All terms & conditions and procedure for submission of tender are enclosed herewith. Offer should be submitted strictly in accordance with the same.

**Tender Enquiry No:** BHEL/EMRP/IT/15-16/antivirus **Date- 29.06.2014**  
**Tender Submission date:** 21.07.2014 up to 2.00 pm  
**Tender Opening date:** 21.07.2014 at 02.30 p.m. in Conference Hall.

Anticipating your reply,

Yours faithfully  
For **Bharat Heavy  
Electricals Ltd.,**

  
Sr. Dy. General Manager  
(MM)

**Encls.: As above**

**Annexure – I**

Tender Enquiry No. BHEL/EMRP/IT/15-16/antivirus Date- 29.06.2014

Bidder's Ref No: \_\_\_\_\_

**NO DEVIATION CERTIFICATE**

We here by accept and agree to all the Techno-Commercial & general terms & conditions given in the above referred tender enquiry without any deviation.

**Authorized Signatory  
With seal of the company**

OR

**PROFORMA FOR DEVIATION TO TENDER TERMS SOUGHT BY BIDDERS**

BHEL expects the bidders to fully accept the terms and conditions of the NIT. However, deviations if any considered essential by the bidder may be communicated in the following proforma. **Deviation not listed in the following deviation proforma, even if mentioned else where in the offer document shall not be considered**

Sr. No.	Clauses	Accepted	Not Accepted	Deviation	Cost Implication
1	Technical clause 1.1 to 1.2				
2	<b>Commercial Clause:</b> Price clause 1.1				
3	Price variation clause 1.2				
4	Validity clause 1.3				
5	Delivery required clause 1.4				
6	Delivery place clause 1.5				
7	L. D. Clause 1.6				
8	Packing & Forwarding cl 1.7				
9	Payment terms clause 1.8				
10	Transportation clause 1.9				
11	Taxes & duties clause 1.10				
12	Transit insurance cl. 1.11				
13	Octroi clause 1.12				
14	Inspection clause 1.13				
15	General terms & conditions clause 3.1 to 3.5				

We confirm acceptance of all other terms and conditions of NIT

**Signature of the bidder  
Seal of the company**

**Note:** It may be noted that offers with deviation without price implications are liable to be rejected

## Annexure-II

### **Pre-Qualification Criteria**

Tender Enquiry No. BHEL/EMRP/IT/15-16/antivirus Date- 29.06.2014

Bidder's Ref No: \_\_\_\_\_

1. The party should have thorough knowledge of system management and have suitable experience in the field. **Necessary supporting documents should be submitted in technical bid, regarding implementation of such system with client list.**

Authorized Signatory, with  
Seal of company

**Annexure – III**

Tender Enquiry No. BHEL/EMRP/IT/15-16/antivirus Date- 29.06.2014

Bidder's Ref No: \_\_\_\_\_

Sl.No.	Description	Quantity No. / User	Price per user for three years
1.	Internet securities suite for SMB with admin console.	70	
2.	Installation charges	Lump sum	

**Note:** The above quantities are tentative and the same may increase or decrease. Tax and Duties will be considered if mentioned by the bidder separately. Taxes and duties as applicable will be paid.

**1. COMMERCIAL TERMS AND CONDITIONS**

- 1.1 **Price:** Price should be quoted for installation of antivirus software.
- 1.2 **Price variation clause:** Price offered should remain firm till complete installation.
- 1.3 **Validity:** Your offer should be valid for a period of 60 days from the date of opening of the Techno-Commercial Bid extendable further for 30 days.
- 1.4 **Delivery Required:** Specified delivery within **04 week** from the date of issue from the date of issue of P.O. / LOI
- 1.5 **Delivery Place:** BHEL, EMRP, MIDC, Andheri (E), Mumbai-400 093.
- 1.6 **L D Clause:** LD @ 0.5%per week shall be deducted from the bill subject to maximum of 10 % of the basic price, if the installation is not done within the contractual delivery period as per purchase order.
- 1.7 **Packing & Forwarding:** The price should be include of packing.
- 1.8 **Payment Terms:** Our standard payment terms are **90 days (45 days for MSE vendors)** from the date of installation. In any case payment against Proforma invoice shall not be payable.
  - Payment will be made through e-payment only. Vendor shall submit bank details if not submitted earlier.
- 1.9 **Transportation:** BHEL prefers free delivery to our stores,
- 1.10 **Taxes & Duties:** Bidders to clearly specify the taxes and duties applicable on the date of submission of offer. However, any statutory variation in the rates and taxes and duties shall be considered and actual rates applicable at the time of dispatch of material shall be payable at actual against documentary evidence.
  - 1.10.1 **Excise Duty:** Excise duty shall be paid as applicable against CENVAT / Excisable invoice, for evaluation of bid, prevailing rates will be considered.
  - 1.10.2 **Sales Tax:** Extra at actual against Form 'C' shall be paid wherever applicable for outside Maharashtra suppliers. For suppliers within Maharashtra, VAT shall be paid as applicable against Tax invoice. For evaluation of bid, prevailing rates will be considered.
  - 1.10.3 **Service Tax :** As applicable
- 1.11 **Transit Insurance:** Material shall be insured by Vendor.
- 1.12 **Octroi Charges:** Octroi, Octroi service charges OR any other Octroi related charges at Mumbai, as applicable, shall be borne by vendor.
- 1.13 **EMD :** Earnest money deposit for this tender is not required.
- 1.14 **Securities deposit :**
  - 1.14.1 The successful bidder have to deposit security deposit @ 10% of the contract value.
  - 1.14.2 Security deposit shall not carry any interest.
  - 1.14.3 Security deposit will be returned after 6 months of the successful installation.

**2. PROCEDURE FOR SUBMISSION OF TENDER**

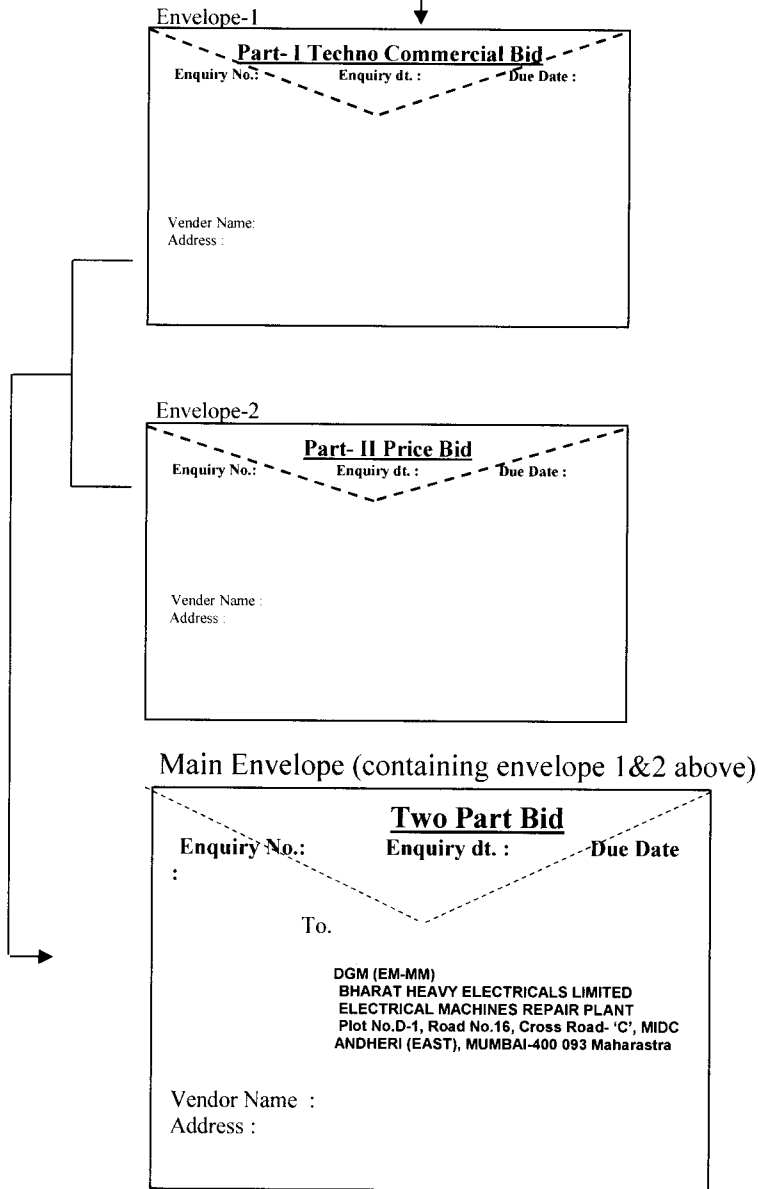
- 2.1 Bidder shall submit the offer in two bid system in two different sealed covers.
- 2.2 Part 'A': Techno-Commercial Bid
- 2.3 Part 'B': Price Bid
- 2.4 Tender No., date and due date of opening should be written on both the covers.
- 2.5 These two covers shall then be placed in a large cover and sealed. The large cover should also have Tender no., Date and Due Date. This should be dropped in the tender box placed at the entrance of our works before due date and time.
- 2.6 Part 'A' - Techno Commercial Bid: Techno Commercial Bid shall contain technical and commercial offer as per NIT Proforma, indicating acceptance of NIT terms, as per Annexure-I. Acceptance of all technical and commercial terms and conditions given in the format Annexure I. (No Deviation certificate and deviation Proforma), duly filled in signed as required. Blank price-bid performa indicating only rates of taxes and duties applicable without rate / price of material should be enclosed with the techno-commercial bid Part A
- 2.7 Any deviation in the above mentioned terms and conditions or conditional offer may render the offer invalid and shall be liable to be rejected, and price bid of such bidders shall not be opened. Price bid of only those bidders shall be opened whose Techno-Commercial offer is found suitable and acceptable.
- 2.8 Part 'B': Price Bid Part B should contain only the price duly filled in Price Bid Proforma Annexure II, without any terms and conditions. Any terms and conditions, if mentioned in the price bid, shall be ignored and not considered.

**3. GENERAL TERMS AND CONDITIONS**

- 3.1 BHEL reserves the right to reject the offer and or award the work in full or part without assigning any reason.
- 3.2 Tender should be free from over writing and erasers, additions if any must be attested.
- 3.3 Purchase Order will be subject to general conditions of purchase prevailing in Bharat Heavy Electricals Limited.
- 3.4 Any dispute arising out of this shall be referred to the sole arbitration of Unit Head, BHEL, EMRP, Mumbai OR any other officer nominated by him and his award shall be final and binding on the parties. The venue of the arbitration in all cases shall be Mumbai.
- 3.5 All suits in respect of this NIT shall be in the courts of Mumbai.

  
SR: DGM (MM)

## SUBMISSION OF TENDER For Two Part Bid



Sealed envelope should reach addressee on or before 02:00 p.m. of Enquiry Due Date

### PROCESS:-

- On the due date, after 2:00 pm, the main envelope containing the other two sealed envelopes would be opened. Thereafter, the envelope containing the techno – commercial bid (part – I) would be opened.
- The price bid envelope would be kept sealed which would be opened at a later date for only those suppliers who would qualify in the techno commercial bid. During scrutiny of offer, suppliers are supposed to reply for clarifications, if asked, within a week's time.
- The bids shall be evaluated on total delivered cost to BHEL (HESG rate).
- The offers shall also be suitably loaded for any deviation from the Terms & Conditions to arrive at the HESG rate.

SR.DGM (MM) 29/6/15