

## **General Conditions:**

- 1. All vendors have to submit their offer through E-procurement website only. Email/ Hard copy offers are not acceptable.**
- 2. Vendors can see the all tender documents in <https://bheleps.buyjunction.in> website under Enq No:.**
- 3. For submitting offers vendors should have active DSC (Digital Signature Certificate) (Class 3- SHA2- 2048 BIT-SIGNING & ENCRYPTION) and active Login-id and password.**
- 4. You may please contact M/s. Mjunction Services Ltd in case if you have not been activated on EPS (Enterprise Procurement System) Or If you have not received Login user Code/ Password. Email at [eps.customercare@mjunction.in](mailto:eps.customercare@mjunction.in), [epsadmin@mjunction.in](mailto:epsadmin@mjunction.in), [bharath.reddy@mjunction.in](mailto:bharath.reddy@mjunction.in), else call at 033-6601 1717 (From 9:30AM to 5:30PM).**
- 5. BHEL ITB (Instruction to Bidder) form - filling and sending of this form is compulsory. Don't just write accepted/ confirmed for taxes and payment terms. (Please mention clearly the % of taxes and days of payment) for further action at your end.**
- 6. Please send the BHEL GCC (General Condition Of Contract) after duly signed, stamped along with techno-commercial offer.**
- 7. Offers will be evaluated on Destination Cost to BHEL on item wise.**
- 8. Unless otherwise stated, in case of any ambiguity in commercial terms acceptance in ITB and your offer, ITB will be considered and binding upon you.**
- 10. Dealers should send valid dealership certificate along with techno-commercial offer failing which their offer is liable for rejection.**