

ELIGIBILITY CRITERIA FOR THE BIDDER:

1. *The bidder should be a company/firm that is registered/incorporated in India.*
2. *The bidder should be an existing Security Solutions provider for more than 3 years as on the date of bid opening.*
3. *The bidder should be an authorized partner of the OEM*
4. *The bidder should be profit earning for the last three years.*
5. *The bidder should not be involved in any bankruptcy Issues. The bidder should give a declaration to this effect.*
6. *The bidder should have supplied and deployed Symantec Endpoint security software during the last 3 years, as on the date of bid opening, in any one of the following categories:*
 - a. *At least three installations each with order value of not less than Rs. 3 Lakhs,*
Or
 - b. *At least two installation each with order value of not less than Rs. 4 Lakhs,*
Or
 - c. *At least one installation with order value of not less than Rs. 6 lakhs.*
7. *PO copies and commissioning certificates (for point 6) should be enclosed. POs and evidences shall be in the name of bidder. POs and evidences in the name other than that of bidder shall not be considered.*
8. *The bidder should have professionals experienced in implementing and deploying Symantec Endpoint protection software.*
9. *The bidder should not be under Hold or Blacklist by any of BHEL units as on bid opening date, for any of product or service related to software supply. The bidder should give a declaration on this.*
10. *The bidder should be able to provide committed support for quoted solution for a minimum period of 5 years from OEM in writing.*
11. *Authorisation letter from the OEM shall be enclosed to participate in this tender.*
12. *The bidder can also be an MSME vendor registered as per MSME act. The guidelines issued by government from time to time for engaging MSME vendor, will be applicable. However, there can be no relaxation in the eligibility criteria clause: "The bidder should be an existing Security Solutions provider for more than 3 years as on the date of bid opening."*