

## **ELIGIBILITY CRITERIA FOR WEB CONTENT FILTER:**

*The bid is open to both OEMs and System Integrators to participate.*

*In case OEM bids, then the OEM should fulfill the criteria set out below for "Bidder" as well as "OEM".*

### **Eligibility criteria for Bidder:**

1. *The bidder should be a company/firm that is registered/incorporated in India.*
2. *The bidder should be an authorized partner of the OEM of the web content filter appliance.*
3. *The bidder should have positive networth for the last three years. Balance sheets should be submitted.*
4. *The bidder should not be involved in any bankruptcy Issues. The bidder should give a declaration to this effect.*
5. *The bidder should have supplied and deployed web content filter solution during the last 5 years, as on the date of bid opening, in any one of the following categories:*
  - a. *At least three installations each with order value of not less than Rs. 10 Lakhs,*  
*Or*
  - b. *At least two installation each with order value of not less than Rs. 15 Lakhs,*  
*Or*
  - c. *At least one installation with order value of not less than Rs. 20 Lakhs.*
6. *The bidder should provide evidence that they have supplied and deployed any web content filter solution before 3 years, as on the date of bid opening.*
7. *The bidder should provide evidence that they have supplied and deployed any web content filter solution during the last 3 years, as on the date of bid opening.*
8. *PO copies along with the commissioning certificates (for points 5, 6 and 7) should be enclosed. POs and evidences shall be in the name of bidder. POs and evidences in the name other than that of bidder shall not be considered. The contact details of the customers should be provided for verification.*
9. *The bidder should have implemented at least one installation of web content filter solution with minimum 200 user licenses.*
10. *The bidder should have professionals experienced in implementing and deploying web content filter appliance.*
11. *The bidder should not be under Hold or Blacklist by any of BHEL units as on bid opening date, for any of product or service related to Software/hardware supply. The bidder should give a declaration on this.*
12. *The bidder should provide committed support for quoted solution for a minimum period of 3 years from OEM in writing. The bidder should have back-to-back arrangement with the OEM.*
13. *Authorization letter from the OEM shall be enclosed to participate in this tender.*
14. *The bidder can also be an MSME vendor registered as per MSME act. The guidelines issued by government from time to time for engaging MSME vendor, will be applicable. However, there can be no relaxation in the eligibility criteria clause 6 and 7.*

### **Eligibility criteria for OEM**

- 1. The following OEMs have been shortlisted by BHEL PSSR – Web Security - Symantec, Barracuda, Cisco, Blue Coat, Websense / Forcepoint, McAfee, ZScaler, Trend Micro, Sophos Mail Security Gateway – Cisco, Proofpoint, Microsoft, Symantec, Barracuda, Fortinet, Trend Micro*
- 2. OEM should have a registered office in India.*
- 3. OEM should have a Technical Assistance Center in India.*
- 4. If the OEM is operating through System Integrators, then the OEM should have more than one authorized implementation partners in India.*
- 5. OEM should have successfully implemented at least 2 installation with min 200 users license Web Content Filtering solution in India.*

#### **Note:**

- 1. Certificates and evidences should be provided as a proof for all the above mentioned eligibility criteria. (PO date will be taken as reference for computing the period of eligibility in all the above criteria)*
- 2. If the bidder and OEM do not fulfill any of the eligibility criteria mentioned above, the offer will be rejected.*