



Bharat Heavy Electricals Limited

(A Govt. of India Undertaking)

Human Resource Development Institute

PURCHASE DEPARTMENT

Ref no.MG/AB/PUR/009 dtd.16/03/2016

M/s

COLLECTION OF TENDER DOCUMENT UPTO: 06/04/2016 (1.00 PM)
PRE-BID MEETING: 23/03/2016 (11.00 AM)
TENDER SUBMISSION DATE UPTO: 06/04/2016 (3.00 PM)
TENDER OPENING DATE (PART – I): 06/04/2016 (4.00 PM)

Sub:IT AMC & FMS for 2 years at HRDI BHEL, Noida

Dear Sir,

Most competitive rates are invited from reputed agencies, meeting the pre-qualifying criteria prescribed hereinafter, for Annual Maintenance Contract of IT equipments and Facility Management Services at HRDI for 2 years at HRDI, BHEL Noida. You are requested to submit your sealed quotation so as to reach this office on or before **06/04/2016 (3.00 PM)** in the manner explained below. Quotations received late are likely to be ignored. Part – I of the Tender will be opened in this office on **06/04/2016 (4.00 PM)** in the presence of the representatives of the bidders who may choose to be present.

Pre-Bid meeting has been scheduled at **11.00 AM on 23/03/2016** in our office to clarify issues, if any with regards to the tender. All bidders are requested to attend this meeting.

Procedure for submission of sealed tender:

The bidder must submit their Tender as required in separate covers prominently superscribed as:

Part-I/ Cover-I EMD, Offer received without EMD will not be considered.

Part-I/ Cover-II: Techno Commercial Bid and

Part-III/ Cover III: Price-Bid.

Each cover should also indicate the Tender No., Due date & Time as mentioned above and each cover should be properly sealed.

Part-I/ Cover-I: Earnest Money Deposit (EMD):

Only EMD of ₹ 20,000/- (Twenty Thousand only) in the form of Demand Draft/ Banker's Cheque/ Pay order in favour of BHEL payable at New Delhi to be placed in Part – I / cover-I.

Part-I/ Cover-II: Techno Commercial Bid:

Please submit all information on Pre-Qualifying Requirements as given in the Pre-Qualifying Requirements in Annexure –2 of the Tender document. Copy of tender document must be duly signed & stamped on each page as token of your acceptance to the tender's Terms & Conditions .The cover to be properly sealed.

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Part-II/ Cover-III: Price-Bid:

Only price bid in the prescribed Price-Formats as per Annexure 4 respectively should be enclosed in Part-II/ Cover-III, duly sealed.

These three separate covers (Cover I, II & III) shall together be enclosed in a fourth envelope and this sealed cover shall be superscribed with Tender name, Tender No., Due date & Time and submitted to this office at the following address

**Bharat Heavy Electricals Limited
Human Resource Development Institute
HRD & ESI Building, Plot No.25, Sector – 16A,
NOIDA – 201301 (U.P.)**

Your quotation should reach this office latest by **3:00 PM on 06/04/2016**. Part-I will be opened first at **4:00 PM on 06/04/2016** in presence of the representatives of the tenderers who choose to be present. Quotations received late or not received in line with the above procedure or not in the prescribed formats are liable to be rejected. The Part-I/Cover-I containing EMD will be opened first. Part-I/Cover-II Techno - Commercial Bid of only those bidders whose EMD is found in order will be opened later on the same day. Part-II /Cover-III Price-Bid of only those parties whose bids are found technically acceptable will be opened later, for which separate intimation will be sent in due course of time. However, *BHEL reserves the right to go for Reverse Auction (RA) instead of opening the sealed envelope price bid, submitted by the bidder. This will be decided after techno-commercial evaluation. All bidders to give their acceptance for participation in RA. Non-acceptance to participate in RA may result in non-consideration of their bids, in case BHEL decides to go for RA.*

BHEL reserves the right to accept or reject any tender without assigning any reason thereof.

The offers of the bidders who are on the banned list as also the offer of the bidders, who engage the services of the banned firms shall be rejected. The list of banned firms available on BHEL website www.bhel.com.

Engineer (Purchase)

Enclosures:-

- Scope of Work – Annexure 1
- Pre-Qualifying Requirements – Annexure 2
- Special Terms & Conditions– Annexure 3
- Price Format – Annexure 4
- General Terms & Conditions - Annexure 5
- Reverse Auction Terms & Condition - Annexure 6
- No Deviation Certificate- Annexure 7

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Regd. Office: BHEL House, Sirifort, New Delhi-110049



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Annexure 1

Scope of Work

In case of FMS (List of Items in Annexure-1(A))

The FMS engineers shall have minimum 3 year diploma degree and minimum 2 year experience on maintenance of PCs, Servers, Switches, Printers, Scanners, etc.

The FMS engineers shall be available at these locations normally from 9.00 AM to 6.00 PM on all working days as per BHEL calendar. However, during holidays and weekends (2nd & last Saturdays & Sundays), at least 1 (one) engineer shall be made available from 9:00am to 5:00pm at site location.

End User Management

- Call Logging to OEM/SI, monitoring, tracking, escalation and closure.
- Assist users in giving solutions for backup, Zipping & other issues.
- Dismantling, assembling and data transfer, in case of hardware shifting.
- Assigning rights to workgroups, printers and directories.
- Support for Mail clients and establish email connectivity.
- Configure printer/scanner/webcam and resolving all printing/scanning/webcam Problems.
- Troubleshoot the network related issues of users.
- Identifying recurring problems, reporting to BHEL, and recommending solutions or Correction procedures and proactive measures.

Asset Management

- Reinstall, Configure, Support, Maintain and Trouble – shoot various system hardware and software.
- First level identification of the problem in the equipment under warranty and rectification of minor faults possible through non-invasive means.
- Physical labeling of all assets following ISMS procedures.
- Reinstallation and configuration of OS, software (office, mail client, etc.), Proxy configuration, AD configuration, Anti-virus, applications, Service Packs, add-ons and Patches.
- Upgrade of Windows OS as well as standard office using software provided by BHEL.
- Diagnosing / Rectifying Virus attacks by using Anti-Virus Software Tool provided by BHEL.
- In case of a virus attack, containment of the virus at file and system level as well as cleaning using anti-virus software.
- Arranging updates and upgrades from Antivirus Vendor and installation on all PCs.
- Service for installing add-ons and upgrades to the equipment.
- Reports on Weekly / Monthly / Quarterly Basis.
- Ensuring proper connectivity of Servers with Network and user systems.
- Resolving configuration errors, server crashes and software corruption.
- Installation, reinstallation, configuration and upgrade of Server Operating Systems
- Linux / Windows etc. (Software shall be provided by BHEL).

Network Management

- Support and troubleshooting for any network problems

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- Managing all Jack Panels / Switches in the Network
- Administering and updating the documentation of the LAN, PC IP Addresses, network diagrams.
- Daily/ Weekly/ Monthly report on the various network related calls.
- Daily monitoring of ACs, temperature and humidity in server & UPS room
- Terminating, troubleshooting, provisioning, management and maintenance of the cabling system at the Patch Panel as well as the I/O outlet.

In case of Items for AMC (List of Items in Annexure-1(B))

- Support for hardware as well as software.
- Maintain, repair and do necessary replacement of faulty parts which are not repairable, Without any cost on BHEL. The replaced parts will be NEW either of same or higher Configuration. Maintenance or replacement of spares, if any, shall be carried out at the Premises of BHEL Maintenance shall include, but not limited to, all plastic and / or Rubber parts, printer heads.

Response Time:

- Vendor will strive to ensure that all hardware, software or any other complaint would be attended to within 2 business hours of receiving the request.
- If standby is provided for the equipment, then the original equipment should be repaired and reconfigured within 15 days.

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Annexure-1(A)

List of Items for FMS

SI.NO	ITEM NAME	QTY (Approx)
1	PC-General	41
2	NoteBook-General	30
3	NoteBook-Light Weight TYPE-1	11
4	Laserjet Printer - A4 Colour general	5
5	Laserjet Printer - A4 B/W	6
6	Scanner	8
7	Small UPS	9
8	5 KVA UPS	2
9	10 KVA ONLINE UPS	2
10	LAYER 2 Switch-24 Port[type-II]	4
11	Wireless Access Point	8
12	Wireless Access Controller	1
13	Projector	2

Note: These quantities may vary within a range of +-10%

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Annexure-1(B)

List of Items for AMC

SI.NO	ITEM DESCRIPTION	Model NO	QTY
1	PC-General	HCL core 2duo	9
2	NoteBook-General	DELL Latitude-E5400	25
3	NoteBook-Light Weight TYPE-1	DELL Latitude-E4300	5
4	Laserjet Printer - A4 Colour general	HP LASER JET CP-3525DN	2
5	Small UPS	EMERSON 1000L LIEBERT	9
6	5 KVA UPS	EMER-GXT600MT	2
7	10 KVA ONLINE UPS	EMERSON S410D	2
8	LAYER 2 Switch-24 Port[type-II]	CISCO CATALYST 2960	4
9	Wireless Access Point	AIR-AP1252AG-A-K9	8
10	Wireless Access Controller	AIR-WLC-2125-K9	1

Note: These quantities may vary within a range of +-10% but payment will be made as per actuals.

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Annexure- 2

PRE-QUALIFYING REQUIREMENTS

- 1.The bidder should have successfully executed at least two maintenance contracts, each for a minimum period of one year, covering PCs, servers, network devices & UPS. The name, address and phone number of contact person from these organizations should be provided, who can be contacted for getting the views on performances. The bidder shall submit copy of customer orders.
- 2.Bidder should be in IT maintenance contract business for at least last five years. Copy of orders to be submitted as evidence.
- 3.The bidder must have an average annual financial turnover of minimum Rs 2.9 lakhs during the last 3 years, ending 31st March 2015. Attested copies of Balance Sheets / PL statements of the last three years to be submitted as proof.
- 4.The bidder must have at least one order of maintenance contract of IT items such as PCs, Servers, Network Devices, etc. during last 7 years ending 30.09.2015, value of which must be at least 7.7 lakhs. PO copies including value to be submitted as proof.
Or
Must have at least two orders of maintenance contract of IT items such as PCs, Servers, Network Devices, etc. during last 7 years ending 30.09.2015, value of each must be at least 4.8 lakhs. PO copies including value to be submitted as proof.
Or
Must have at least three orders of maintenance contract of IT items such as PCs, Servers, Network Devices, etc. during last 7 years ending 30.09.2015, value of each must be at least 3.9 lakhs. PO copies including value to be submitted as proof.
- 5.The bidder shall have a registered office in India. A documentary proof with complete address details and contact person details shall be submitted along with the offer.
- 6.Bidder should have PF no. and ESI no. / Medical Policy for executing the contract. Letter from authority for PF and ESI No. / Medical Policy to be provided.
- 7.The bidder shall have at least 1 service centre in NCR region. Address, contact person details of the service centre to be provided.

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8.Bidder has to submit valid IT return for last 3 years, PAN, Works Contract Tax registration certificate, Service Tax registration certificate which are applicable for this contract.

9..All bidders to give their acceptance for participation in RA. Non-acceptance to participate in RA may result in non-consideration of their bids, in case BHEL decides to go for RA.

10. No Deviation Certificate as per Annexure-7.

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Annexure- 3

PRICE FORMAT

Price Format IT AMC & FMS					
SI.NO	ITEM DESCRIPTION	Model NO	Total QTY	Per Year maintenance charges for Unit Qty. (Excluding Taxes)	Per Year maintenance charges for Total Qty. (Excluding Taxes)
			A	B	C=A*B
1	PC-General	HCL core 2duo	9		
2	NoteBook-General	DELL Latitude-E5400	25		
3	NoteBook-Light Weight TYPE-1	DELL Latitude-E4300	5		
4	Laserjet Printer - A4 Colour general	HP LASER JET CP-3525DN	2		
5	Small UPS	EMERSON 1000L LIEBERT	9		
6	5 KVA UPS	EMER-GXT600MT	2		
7	10 KVA ONLINE UPS	EMERSON S410D	2		
8	LAYER 2 Switch-24 Port[type-II]	CISCO CATALYST 2960	4		
9	Wireless Access Point	AIR-AP1252AG-A-K9	8		
10	Wireless Access Controller	AIR-WLC-2125-K9	1		
11	Facility Management Services	As per "Scope of work"(Annex-I)	2		
Total maintenance Charges per Year for Total Qty (Excl. Taxes) (D)					
Total maintenance Charges for 2 years for Total Qty (Excl. Taxes) ('E=Dx2)					
Service Tax(@.....)					
Total maintenance Charges for 2 years for Total Qty (Incl. Taxes)					

Note: Evaluation will be done on the basis of above Total Bid Value for two years including all taxes.

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Annexure-4

Special Terms & Conditions

1. Service Level Agreement (SLA):

1.1 Response Time:

Vendor will strive to ensure that all hardware, software or any other complaint would be attended to within 2 business hours of receiving the request.

If standby is provided for the equipment, then the original equipment should be repaired and reconfigured within 15 days.

2. Penalty

The deduction for downtime for each equipment per month will be as follows:

S.No	Downtime per equipment basis	Deduction Factor / Value
1.	More than 8hrs without standby (for more than 5 KVA UPS)	AMC charges for downtime + Rs.1000 per day. Less or equal to 6 hrs will be rounded down and more than 6 hours will be rounded up to a full day.
2.	More than 24hrs without standby (for rest of the equipments)	AMC Charges for downtime + Rs.500 per day. Less or equal to 6 hrs will be rounded down and more than 6 hours will be rounded up to a full day.
3.	On site Engineers Absence For 1 day	Rs.500 per absence per engineer
	After 1 day	Rs.1000 per absence per engineer

Note: Total deduction shall be limited to maximum monthly AMC charges of all the items put together as per contract for that month.

3. Terms of Payment:

Payment will be paid quarterly in arrears after adjusting any penalties / deductions due to SLA non-conformance.

Payments will be made within 45 days on submission of following documents:

- Invoice in duplicate.
- SLA reports for the quarter (to be verified by the System Administrator).

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4. Stand-by Equipment

In case, the equipment failure cannot be rectified through repair / replacement of defective parts, bidder will provide a stand-by equipment to minimize work disruption on account of hardware failure.

As per



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Annexure-5

GENERAL TERMS & CONDITIONS.

1. This tender specification as a whole, furnishing all the details and other documents as required in the following pages, shall be duly signed and sent in a sealed cover super scribing the name of work as a given in the tender notice.
2. Tenders submitted by post shall be sent as "REGISTERED POST ACKNOWLEDGEMENT DUE" and shall be posted with due allowance for any postal delay. The tenders received after the due date and time of opening is liable to be rejected. Telegraphic offers and offers received by telex may not be considered.
3. Tenders shall be opened at the time and date as specified in the tender notice in the presence of such of those tenderers or their authorized representatives who may be present.
4. The tenderers shall closely peruse all the clauses & specifications indicated in the tender documents before quoting. Should the tenderer have any doubt about the meaning of any portion of the Tender Specifications or find discrepancies / omission of the tender documents issued are incomplete or shall require clarification on any of the aspect. Scope of work etc., he shall at once contact the authority inviting the tender for clarification before the submission of the tender.
5. Before tendering, the tenderers are advised to inspect the site of work and the environments and be acquainted with the actual working and other prevalent conditions, facilities available, position of material and labour. No claim will be entertained later on ground of lack of knowledge.
6. Tenderer must fill up all the schedules and furnish all the required information as per the instructions given in various sections of the Tender Specification. Each and every page of the Tender Specification must be **SIGNED, STAMPED AND SUBMITTED** Along with THE OFFER BY the Tenderer in token of complete acceptance thereof. The information furnished shall be complete by itself and must be **SIGNED, STAMPED AND SUBMITTED**.
7. The tenderer shall quote the rates in English Language and international numerals. Those rates shall be entered in figures as well as in words. In case of difference in rates between words and figures THE LESSER of the two will be treated as valid rate. For the purpose of tender, the metric system of units shall be used.

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8. All entries in the tender shall either be typed or be written in ink. Erasers and over writing are not permitted and may render such tenders liable to summary rejection. All cancellations and insertions shall be duly attested by the tenderer.

9. **Evaluation Criteria:** Work order will be placed on overall L1 party.

10. **EARNEST MONEY DEPOSIT:**

Every tenderer must pay amount of Rs.20,000/- Earnest Money Deposit. (All securities are to be discharged and pledged in favour of BHEL, payable at New Delhi)

10.1 EMD given by all unsuccessful tenderers shall be refunded normally within fifteen days of acceptance of award of work by the successful tenderer.

10.2 Tenders received without Earnest Money in full in the manner prescribed above will not be considered.

10.3 The earnest money deposit of the successful tenderer shall be refunded / adjusted against security deposit.

10.4 EMD may be collected as cash, Pay order or Demand Draft only.

10.5 EMD shall not carry any interest.

EMD by the Tenderer will be forfeited as per Tender Documents if:

i) After opening the tender, the tenderer revokes his tender within the validity period or increases his earlier quoted rates.

ii) The tenderer does not commence the work within the period as per LOI / Contract. In case the LOI / contract is silent in this regard then within 15 days after award of contract.

11. **SECURITY DEPOSIT:**

11.1 Security Deposit shall be collected from the successful tenderer. The rate of Security Deposit will be as below:

*Upto Rs.10 lakhs: 10%

*Above Rs.10 lakhs upto Rs.50 lakhs: Rs.1 lakh+7.5% of the amount exceeding Rs.10 lakhs.

•Above Rs50. Lakh: Rs 4 lakhs + 5% of the amount exceeding Rs 50. Lakhs.

The security deposit shall be deposited by the successful tenderer before start of the work by him. If the value of work done at any time exceeds the accepted agreement value, the Security Deposit shall be correspondingly enhanced and the extra amount of Security

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Deposit shall be immediately deposited by the contractor or recovered from payment due to him. BHEL reserves the right of forfeitures of Security Deposit in addition to other claims and penalties in the contractual obligations or in the event of termination of contract as per terms and conditions of contract.

11.2 Security Deposit may be furnished in any one of the following forms:

- i) Cash (as permissible under the Income Tax Act) Pay Order, Demand Draft in favour of BHEL.
- ii) Local cheques of scheduled banks, subject to realization.
- iii) Securities available from Offices such as National Saving Certificates, Kisan Vikas Patras etc. (Certificates should held in name of Contractor furnishing the security and duly pledged in favour of BHEL and discharged on the back).
- iv) Bank Guarantee from scheduled banks/Public Financial Institutions as defined in the Companies act. The Bank Guarantee format should have the approval of BHEL.
- v) Fixed Deposit Receipt issued by Scheduled Banks/Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the contractor, A/C BHEL, duly discharged on the back.
- vi) Security deposit can also be recovered at the rate of 10% from the running bills. However, in such cases at least 50% of the Security Deposit should be collected before start of the work and the balance 50 % may be recovered from the running bills.

(Note: In case of small value contracts not exceeding Rs. 10 lakhs and all SAS jobs, work can be started before Security Deposit is collected. However, payment can be released only after collection/ recovery of initial 50% Security Deposit.)

vii) EMD of the successful tenderer can be converted and adjusted against the security deposit.

viii) The security deposit shall not carry any interest

(Note: Acceptance of Security Deposit against Sl. No. (iv) and (vi) above will be subject to hypothecation or endorsement on the documents in favour of BHEL. However, BHEL will not be liable or responsible in any manner of the collection of interest or renewal of the documents or in any other matter connected therewith).

12. RETURN OF SECURITY DEPOSIT:

Security Deposit will be released to the contractor after expiry of Warrantee/ Guarantee, deducting all costs, expenses and other amounts that are to be paid to BHEL under this or other contracts entered with the contractor. It may be noted that in no case the Security Deposit shall be refunded/ released prior to satisfactory completion and passing of final bill.

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13. **ARBITRATION:** All disputes between the parties to the contract arising out of or in relation to the contract, other than those for which the decision of the engineer or any other person is by the contract expressed to be final and conclusive, shall after written notice by either party to the contract to the other party, be referred to sole arbitration of the General Manager or his nominee. The arbitration shall be conducted in accordance with the provisions of the Arbitration and Reconciliation Act, 1996. The parties to the contract understand and agree that it will be no objection that the General Manager or the person nominated as Arbitrator had earlier in his official capacity to deal directly or indirectly with the matters to which the contract relates or that in the course of his official duties had expressed views on all or any of the matters in dispute or difference. The award of the arbitrator shall be final and binding on the parties to this contract. In the event of the arbitrator dying, neglecting or refusing to act or resigning or being unable to act for any reasons or his award being set aside by the court for any reason, it shall be lawful for the General Manager or his successor, as the case may be, either to act himself as the arbitrator or to appoint another arbitrator in place of the outgoing arbitrator in the manner aforesaid. The arbitrator may, from time to time, with the consent of both the parties to the contract, enlarge the time for making the award. Work under the contract shall be continued during the arbitration proceedings. The venue of the arbitration shall be the place from which the contract is issued or such other place as the arbitrator at his discretion may determine.
14. BHEL reserves the right to reject any or all the tenders in part or full without assigning any reasons whatsoever.
15. **VALIDITY OF OFFER:** The offer shall be kept open for acceptance for a minimum period of 90 days from the date of opening of tenders. In case BHEL calls for negotiations such negotiations shall not amount to cancellation or withdrawal of the original offer, which shall be binding, on the tenderers.

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Annexure-6

Terms & Conditions of Reverse Auction:

BHEL reserves the right to go for Reverse Auction (RA) instead of opening the sealed envelope price bid, submitted by the bidder. This will be decided after techno-commercial evaluation. All bidders to give their acceptance for participation in RA. Non-acceptance to participate in RA may result in non-consideration of their bids, in case BHEL decides to go for RA.

In case BHEL decides to go for Reverse Auction, only those bidders who have given their acceptance to participate in RA will be allowed to participate in the Reverse Auction. Those bidders who have given their acceptance to participate in Reverse Auction will have to necessarily submit "online sealed bid" in the Reverse Auction. Non-submission of "online sealed bid" by the bidder will be considered as tampering of the tender process and will invite action by BHEL as per extant guidelines in vogue.

Against this enquiry for the subject item/ system with detailed scope of supply as per enquiry specifications, BHEL may resort to "REVERSE AUCTION PROCEDURE" i.e., ON LINE BIDDING (THROUGH A SERVICE PROVIDER). The philosophy followed for reverse auction shall be English Reverse (No ties).

1. For the proposed reverse auction, technically and commercially acceptable bidders only shall be eligible to participate.
2. Those bidders who have given their acceptance for Reverse Auction (quoted against this tender enquiry) will have to necessarily submit „online sealed bid" in the Reverse Auction. Non-submission of „online sealed bid" by the bidder for any of the eligible items for which techno-commercially qualified, will be considered as tampering of the tender process and will invite action by BHEL as per extant guidelines in vogue.
3. BHEL will engage the services of a service provider who will provide all necessary training and assistance before commencement of on line bidding on internet.
4. In case of reverse auction, BHEL will inform the bidders the details of Service Provider to enable them to contact & get trained.
5. Business rules like event date, time, bid decrement, extension etc. also will be communicated through service provider for compliance.
6. Bidders have to fax the Compliance form before start of Reverse auction. Without this, the bidder will not be eligible to participate in the event.
7. In line with the NIT terms, BHEL will provide the calculation sheet (e.g., EXCEL sheet) which will help to arrive at "Total Cost to BHEL" like Packing & forwarding charges, Taxes and Duties, Freight charges, Insurance, Service Tax for Services and loading factors (for non-compliance to BHEL

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standard Commercial terms & conditions) for each of the bidder to enable them to fill-in the price and keep it ready for keying in during the Auction.

8. Reverse auction will be conducted on scheduled date & time.

9. At the end of Reverse Auction event, the lowest bidder value will be known on auction portal.

10. The lowest bidder has to fax/e-mail the duly signed and filled-in prescribed format for price breakup including that of line items, if required, as provided on case-to-case basis to Service provider within two working days of Auction without fail.

11. In case BHEL decides not to go for Reverse Auction procedure for this tender enquiry, the Price bids and price impacts, if any, already submitted and available with BHEL shall be opened as per BHEL's standard practice.

12. Bidders shall be required to read the "Terms and Conditions" section of the auctions site of Service provider, using the Login IDs and passwords given to them by the service provider before reverse auction event. Bidders should acquaint themselves of the "Business Rules of Reverse Auction", which will be communicated before the Reverse Auction.

13. If the Bidder or any of his representatives are found to be involved in Price manipulation/ cartel formation of any kind, directly or indirectly by communicating with other bidders, action as *per extant BHEL guidelines*, shall be initiated by BHEL and the results of the RA scrapped/ aborted.

14. The Bidder shall not divulge either his Bids or any other exclusive details of BHEL to any other party.

15. In case BHEL decides to go for reverse auction, the H1 bidder(s) (whose quote is highest in online sealed bid) may not be allowed to participate in further RA process.

Asm



Bharat Heavy Electricals Limited

(A Govt. of India Undertaking)

Human Resource Development Institute

PURCHASE DEPARTMENT

Ref no. MG/AB/PUR/009 dtd. 16/03/2016

Annexure-7

NO DEVIATION CERTIFICATE

THIS IS TO DECLARE THAT WE DO NOT HAVE ANY DEVIATIONS IN THE STIPULATIONS OF YOUR TENDER AND ACCORDINGLY ACCEPT ALL THE STIPULATIONS WITHOUT ANY RESERVATIONS WHATSOEVER.

**Signature of the bidder
With Company Seal**

Name:

Company's name:

Address:

Date:

Ashu

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